

**BUSINESS ANALYSIS  
BODY OF KNOWLEDGE  
v3.0  
PROGRAM CURRICULUM**



## **Chapter-1: Introduction**

Introduction - Purpose of the BABOK® Guide - What is Business Analysis? - Who is a Business Analyst? - Structure of the BABOK® Guide

## **Chapter-2: Business Analysis Key Concepts**

The Business Analysis Core Concept Model™ - Key Terms - Requirements Classification Schema - Stakeholders - Requirements and Designs

## **Chapter-3: Business Analysis Planning and Monitoring**

Plan Business Analysis Approach - Plan Stakeholder Engagement - Plan Business Analysis Governance - Plan Business Analysis Information Management - Identify Business Analysis Performance Improvements

## **Chapter-4: Elicitation and Collaboration**

Prepare for Elicitation - Conduct Elicitation - Confirm Elicitation Results - Communicate Business Analysis Information - Manage Stakeholder Collaboration

## **Chapter-5: Requirements Life Cycle Management**

Trace Requirements - Maintain Requirements - Prioritize Requirements - Assess Requirements Changes - Approve Requirements

## **Chapter-6: Strategy Analysis**

Analyze Current State - Define Future State - Assess Risks - Define Change Strategy

## **Chapter-7: Requirements Analysis and Design Definition**

Specify and Model Requirements - Verify Requirements - Validate Requirements - Define Requirements Architecture - Define Design Options - Analyze Potential Value and Recommend Solution

## **Chapter-8: Solution Evaluation**

Measure Solution Performance - Analyze

Performance Measures - Assess Solution Limitations - Assess Enterprise Limitations - Recommend Actions to Increase Solution Value

## **Chapter-9: Underlying Competencies**

Analytical Thinking and Problem Solving - Behavioural Characteristics - Business Knowledge - Communication Skills - Interaction Skills - Tools and Technology

## **Chapter-10: Techniques**

Acceptance and Evaluation Criteria - Backlog Management - Balanced Scorecard - Benchmarking and Market Analysis - Brainstorming - Business Capability Analysis - Business Cases - Business Model Canvas - Business Rules Analysis - Collaborative Games - Concept Modelling - Data Dictionary - Data Flow Diagrams - Data Mining - Data Modelling - Decision Analysis - Decision Modelling - Document Analysis - Estimation - Financial Analysis - Focus Groups - Functional Decomposition - Glossary - Interface Analysis - Interviews - Item Tracking - Lessons Learned - Metrics and Key Performance Indicators (KPIs) - Mind Mapping - Non-Functional Requirements Analysis - Observation - Organizational Modelling - Prioritization - Process Analysis - Process Modelling - Prototyping - Reviews - Risk Analysis and Management - Roles and Permissions Matrix - Root Cause Analysis - Scope Modelling - Sequence Diagrams - Stakeholder List, Map, or Personas - State Modelling - Survey or Questionnaire - SWOT Analysis - Use Cases and Scenarios - User Stories - Vendor Assessment - Workshops

## **Chapter-11: Perspectives**

The Agile Perspective - The Business Intelligence Perspective - The Information Technology Perspective - The Business Architecture Perspective - The Business Process Management Perspective.

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